unity lab services

Thermo Electron N.A.
1400 Northpointe Parkway
West Palm Beach, FL 33407

Service report

Instrument: NICOLET IS20 MID-IR DTGS
Serial number: BEP2210424

Ticket: 1639269
Type of service: Tech Support
Coverage type: MC: Contract
Contract number: 40416920
Service technician: Jared Stevens

Thank you for selecting us as your service provider.

Service location

BRAZORIA COUNTY CRIME LAB
3602 COUNTY RD CR45
ANGLETON 77515
Texas
Contact: KAYLA BAYLOR

Arrival date:
Completion date: Oct-31-2023

Contract validity date: Aug-02-2023 - Aug-01-2027

Subject: Failing parameters
Issue: Failing parameters

Quantity	Item #	Item# Description
1.0	714-217900	LRU IS20 STD DTGS DETECTOR

Actions taken:
I verified the instrument was failing ValPro on the noise and wavelength accuracy test. I replaced the detector assembly, cleaned the interferometer, and aligned the interferometer endplates. The instrument is working as intended.

Unit operating as intended: Yes

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Customer

Not applicable - Remote Support

Signature
Date: Nov-01-2023

Technician

Jared Stevens



Signature
Date: Nov-01-2023

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